## **Case Studies**



**Major Casino** 

Gauteng, South Africa

## **Brief**

To project manage the build of a major casino and manage the transition from the temporary site to the permanent site. Consult on all aspects of the build and transition overseeing all areas of development.

## **Delivering the Project**

The temporary casino housed 1500 slot machines and 50 gaming tables which needed to transition smoothly to the permanent site whilst ensuring customer loyalty and attracting new clients. This was achieved by working effectively with partners, suppliers and staff and using good project management skills.

Having a motivated and skilled workforce was key to success of the casino and much effort was dedicated to this. We enlisted the expert advice of South Africa's leading clinical psychologist Professor Arasmus to help with recruitment and training. We also developed a training programme for gaming staff to ensure that staff had sufficient training.

During the build we consulted and worked closely with the Secunda gaming board to ensure any issues that came up were dealt with efficiently and quickly

The new casino included a shopping area, food court, restaurants and a large indoor amusement area as well as a 5 star hotel. The space used to house the temporary casino was converted into a conference facility.

## **Achievements**

- Smooth transition from a temporary casino to a permanent site
- Excellent working relationships with partners, suppliers, workforce and clients
- Highly trained and motivated staff
- Running a successful temporary casino to generate revenue whilst building the permanent casino